Subprocessor List

This **Subprocessor List** identifies third-party service providers authorized by MPMX to Process Customer Personal Data in connection with the provision, operation, support, and improvement of the Services. MPMX may update this list from time to time in accordance with the applicable Data Processing Terms.

Cloud Infrastructure and Hosting Providers

- Amazon Web Services (AWS)
  Purpose: cloud infrastructure, hosting, storage, networking, backup and disaster recovery services.

- Google Cloud Platform / Firebase
  Purpose: cloud infrastructure, application hosting components and supporting technical services.

Analytics and Data Platform Providers

- QlikTech GmbH and Affiliated Companies
  Purpose: analytics platform components, OEM functionality, cloud services and technical processing required for embedded analytics.

- Astrato Analytics Ltd.
  Purpose: embedded visualization and analytics components used as part of the Services.

- Snowflake Inc.
  Purpose: cloud data platform, data storage, processing and analytics infrastructure.

- Databricks Inc.
  Purpose: data processing infrastructure and analytics-related services.

- MongoDB Inc.
  Purpose: managed database infrastructure and related data storage services.

Customer Support, Service Management and Business Systems

- HubSpot, Inc.
  Purpose: customer relationship management (CRM), customer support and ticketing workflows, sales and account management, customer communications, marketing operations, and related business process administration.

- Microsoft Corporation
  Purpose: productivity services, communication tools, identity services and operational infrastructure.

- Atlassian Pty Ltd. (including Jira products)
  Purpose: issue tracking, ticketing systems, internal development and operational support tools.

- Grazitti Interactive Inc. (SearchUnify)
  Purpose: customer support portal, search and knowledge management technology.

- Notion Labs, Inc.
  Purpose: internal knowledge management, documentation, project collaboration, workflow coordination, and related business operations support.

Engineering, Consulting and Technical Service Providers

- Persistent Systems Ltd.
  Purpose: software development and technical engineering support.

- Altoros Systems Inc.
  Purpose: technical consulting and engineering services.

- Ingima GmbH
  Purpose: technical consulting and implementation services.

- ISS Consult GmbH
  Purpose: technical consulting services.

- Galil Software Ltd.
  Purpose: software engineering and development support.

General Conditions for Subprocessors

MPMX engages Subprocessors only where reasonably necessary for the provision, maintenance, security, or support of the Services.

Each Subprocessor is contractually bound by written obligations requiring appropriate technical and organizational security measures, confidentiality protections, and data protection safeguards consistent with applicable Data Protection Law.

MPMX remains responsible for the performance of its Subprocessors in accordance with the Data Processing Terms.

MPMX may also engage additional Subprocessors for ancillary operational services (such as monitoring, security tooling, communications infrastructure, or professional support services), provided such Subprocessors are subject to equivalent data protection obligations.

For questions regarding this Subprocessor List or to submit a data protection-related objection, Customer may contact MPMX via the contact channel specified in the Agreement.

This Subprocessor List is effective as of the date of publication. Last updated: 01 June 2026.